Moab

Moab will not start, displays "Invalid license file for current host"

Issue: Moab will not start, and displays "Invalid license file for current host"

Affected Versions: All

Symptom:

Trying to start Moab you get the following error:

rootatMachineA ~# /etc/init.d/moab start

Starting moab: Invalid license file for current host - "
Please contact Adaptive Computing for assistance
(http://www.adaptivecomputing.com/contact.shtml)
Moab will now exit

Solution:

If you run "cat \$MOABHOMEDIR/moab.lic", you will see a line that says which host it is authorized for. Our observation is that the value returned by the "hostname" command must match the server name in the license file.

Workaround:

- 1. Get the hostname the license expects (cat \$MOABHOMEDIR/moab.lic)
- 2. Change your hostname to match that value (hostname < name >)
- 3. Start/restart Moab (moab)

You may then contact Adaptive Computing for an updated license with the correct name, or change the necessary files for the new name to persist across reboots (/etc/sysconfig/network, /etc/hostname, /etc/hosts, and so on, as the OS dictates).

Unique solution ID: #1036 Author: Jason Booth

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