Torque Nodes show idle with zero cores

Problem: Moab outputs show nodes as Idle, with zero processors ("0/0").

Solution: This frequently occurs when sites add new nodes. Most likely the number of nodes and sockets has exceeded what the current license allows.

Run "mdiag -I" and "mdiag -S" to check for errors. Normally you'll see this message at the bottom of "mdiag -S" when exceeding the license limit:

System Messages-----

Message[WARNING] too many nodes detected for current licensed limit

Contact Sales and/or your contract rep about an updated license file.

Unique solution ID: #1178

Author: Rick McKay

Last update: 2017-08-01 23:10